



Quality policy

The Management believes that long-term success depends on **continuous improvement** and the pursuit and maintenance of **high-quality standards throughout the full organization**. It also depends mainly on the ability of the company and its collaborators **to meet the needs of Customers** and sometimes even to anticipate them, proposing themselves as a safe and reliable partner. All this must lead to the fulfilment of the contractual commitments signed with all the parties involved in the **Value chain**, the adequacy of the products and the effectiveness of the desired, planned and controlled quality system.

The Management is convinced that the **continuous improvement** is the fundamental element to achieve excellence in associating (i) **business growth**, (ii) high **quality** standards, (iii) respect for the **environment**, and iv) protection of workers' **health and safety**.

The Management believes that a constant commitment to **the Environment** is necessary in order to: (i) reduce pollution, emissions, and waste, (ii) use energy and water efficiently, (iii) minimize noise and recycle materials. Respect for the environment is everyone's duty.

The Management believes that **a safe and healthy workplace** is a **fundamental** commitment for each of us, which is why we are committed to keeping the workplace efficient and productive through the introduction of rules and procedures aimed at minimizing the risk of accidents, injuries and exposure to health hazards.

The Management considers the **UNI EN ISO 9001-2015 Certification** of the Quality Management System **a strategic opportunity** to lead the growth of the company. The Management promotes **the culture of Quality**, as it believes that the Quality of the System can only be achieved thanks to everyone's commitment, to obtain (i) a **continuous improvement** of its **organization** (ii) a high and continuous level of **customer satisfaction** (iii) a constant **decrease** in the costs of **non-quality**.

The Management believes that the **training and active participation of staff** in continuous improvement is fundamental, aware that **change** can only be pursued if everyone is a protagonist.

The Management considers the effective application of the **Quality Management System** to be the **responsibility of the entire organization** and calls on all personnel at all levels to apply its Quality Policy daily and to comply with what is defined in the Quality Management System.

Rev.02 del 01.01.2021

DIG : Vitali Giorgio

A handwritten signature in black ink, appearing to read 'Vitali Giorgio', is written over a light blue grid background.